



compass

direction + momentum = success

Compass Ltd
PO Box 5119
New Plymouth
New Zealand

Phone: 64 6 7591647

Mobile: 021 1371990

Fax: 64 6 7591648

seminars@compass.ac.nz

21 January 2006

I have been working with EFTPOS Specialists in New Plymouth for the last 18 months and have been completely satisfied with the quality of product and service that I have received.

Compass Ltd is a training and event management business and we base ourselves at a range of function centre and hotel based venues throughout the country. Our EFTPOS unit is constantly been run through a range of different phone systems and set ups at these facilities. EFTPOS Specialists did a great job in assessing our needs and ensuring that we had the right hardware for our unique situation.

On occasion I have experienced trouble getting our unit to run at some venues due to problems with their phone systems, or as a result of my techno-phobic personality type. When this happens I have always been able to reach an EFTPOS Specialists representative regardless of the time of day and they have always provided me with a prompt and friendly response, be it in the form of technical advise, or as on a couple of occasions they have contacted their local office in the town I am in and a representative has come out and set me up with a mobile unit for the day at no cost.

The service that I receive from EFTPOS Specialists is as good as I get anywhere. I wish that all of the suppliers that we work with were as fast, friendly, and willing to go the extra mile as this team is. I have absolutely no hesitation in recommending EFTPOS Specialists to any other business.

Craig McKenzie
Managing Director
Compass Ltd